

Biological/Safety Hazard at X-Boxes

There have been reports received stating that employees have opened up X- boxes to discover that they have been contaminated because someone has urinated in the box.

In a recent incident the Power Pair block was urinated on so we lost power to the ONU and all of the DSL & IPTV Customers it served.



In addition to being unpleasant, this presents service issues for our customers and some H&S concerns.

Working with equipment that has been contaminated is unsanitary and may expose employees to biological hazards.

There are also electrical shock concern if the urine comes into contact with the power pairs feeding ONU's.

Municipalities have by-laws/laws prohibiting public urination. If caught, the fines can be several hundreds of dollars.

If a public washroom is not available, Bell employees have access to a product called "Bag Johnny on the Spot urine collector". It can be ordered and kept in the vehicle. The sort code is 876788.

For contractors, there are other products available. Please see your manager.

Please note: Once a product like this is used, DO NOT throw this product in the recycle bins. It must be discarded regular garbage collection receptacles.



If you discover this contamination on equipment you are about to work on please take the following precautions:

- Wear gloves and place signage restricting access to the equipment to warn anyone else that may need to work there.
- Thoroughly wash your hands and face after any exposure, contact your physician if you have concerns.
- Contact your manager to report the concern and arrange for clean up.